



**ललितपुर महानगरपालिका**  
**नगर कार्यपालिकाको कार्यालय**  
**पुल्चोक,ललितपुर, ३ नं प्रदेश, नेपाल**

**प्राविधिक तर्फ, विविध सेवा, पाँचौ तह, कम्प्युटर अपरेटर पदको प्रतियोगितात्मक परीक्षाको लागि पाठ्यक्रम**

पाठ्यक्रमको रूपरेखा :- यस पाठ्यक्रमको आधारमा निम्नानुसार चरणमा परीक्षा लिइने छ :

**प्रथम चरण :- लिखित परीक्षा**

पूर्णाङ्क :- १००

**द्वितीय चरण :- (क) प्रयोगात्मक**

पूर्णाङ्क :- ५०

**(ख) अन्तर्वार्ता**

पूर्णाङ्क :- ५०

**प्रथम चरण – लिखित परीक्षा योजना (Examination Scheme)**

विषय	पूर्णाङ्क	उत्तीर्णाङ्क	परीक्षा प्रणाली	प्रश्न संख्या X अङ्कभार	समय
सेवा सम्बन्धी	१००	४०	वस्तुगत बहुवैकल्पिक (Multiple Choice)	१०० प्रश्न X १ अङ्क = १००	१ घण्टा १५मिनेट

**द्वितीय चरण**

विषय	पूर्णाङ्क	उत्तीर्णाङ्क	परीक्षा प्रणाली	समय
(क) प्रयोगात्मक परीक्षा	५०	२५	प्रयोगात्मक	४५ मिनेट
(ख) अन्तर्वार्ता	५०	-	मौखिक	-

**द्रष्टव्य :**

- यो पाठ्यक्रम योजनालाई लिखित परीक्षा (प्रथम चरण) तथा अन्तिम चरण (अन्तर्वार्ता) गरी दुई भागमा विभाजन गरिएको छ।
- प्रश्नपत्र अंग्रेजी भाषामा हुनेछ।
- लिखित परीक्षाको माध्यम भाषा नेपाली वा अंग्रेजी अथवा नेपाली र अंग्रेजी दुवै हुनेछ।
- वस्तुगत बहुवैकल्पिक (Multiple Choice) प्रश्नहरूको गलत उत्तर दिएमा प्रत्येक गलत उत्तर बापत २० प्रतिशत अङ्क कट्टा गरिनेछ। तर उत्तर नदिएमा त्यस बापत अङ्क दिइने छैन र अङ्क कट्टा पनि गरिने छैन।
- परीक्षामा कुनै प्रकारको क्याल्कुलेटर (Calculator) प्रयोग गर्न पाइने छैन।
- कार्यालय बाट सचालन हुने परीक्षामा परीक्षार्थीले मोबाइल वा यस्तै प्रकारका विद्युतीय उपकरण परीक्षा हलमा लैजान पाइने छैन।
- लिखित परीक्षामा छनौट भएका उम्मेदवारहरूलाई मात्र द्वितीय चरणको परिक्षामा सम्मिलित गराइनेछ।
- यस पाठ्यक्रम योजना अन्तर्गतका पत्र/विषयका विषयवस्तुमा जेसुकै लेखिएको भए तापनि पाठ्यक्रममा परेका कानून, ऐन, नियम तथा नीतिहरू परीक्षाको मिति भन्दा ३ महिना अगाडि (संशोधन भएका वा संशोधन भई हटाईएका वा थप गरी संशोधन भई) कायम रहेकालाई यस पाठ्यक्रममा परेको सम्भन्नु पर्दछ।
- पाठ्यक्रम लागू मिति : २०७६/०८/१५

प्राविधिक तर्फ, विविध सेवा, पाँचौ तह, कम्प्युटर अपरेटर पदको प्रतियोगितात्मक परीक्षाको लागि पाठ्यक्रम

विषय - सेवा सम्बन्धी

## 1. Computer Fundamentals

- 1.1. Computer: - Definition, History, Generation, Characteristics, Types & Applications.
- 1.2. Overview of a computer system:-
  - 1.2.1. Data and data processing
  - 1.2.2. Hardware
    - 1.2.2.1. Definition of Hardware
    - 1.2.2.2. Input Unit: - Keyboard, Mouse, Scanner, etc
    - 1.2.2.3. CPU:- Arithmetic Logic Unit (ALU), Control Unit (CU), Memory Unit (MU)
    - 1.2.2.4. Output Unit:- Monitor, Printer, etc
    - 1.2.2.5. Storage devices:- Primary & Auxiliary Memory (Floppy Disk, Hard Disk, Compact Disk, DVD, Flash disk etc.)
    - 1.2.2.6. Others:- Network card, Modem, Sound card, etc.
  - 1.2.3. Software
    - 1.2.3.1. Definition & Types of Software
    - 1.2.3.2. Programming Language
  - 1.2.4. Liveware
  - 1.2.5. Firmware and Cache Memory

1.3. Setting & protection of Computer Room and Computer

1.4. Concept of Computer related threats (virus, worms, Trojan, phishing etc) remedies and protection

1.5. Concept of Multimedia 1.6.

File Management basic:

  - 1.6.1. Physical Structure of the disk
  - 1.6.2. Concept of File and folder
  - 1.6.3. Wildcards and Pathname
  - 1.6.4. Type of files and file extensions

1.7. Computer Networking

  - 1.7.1. Introduction to Networking
  - 1.7.2. Types of Network (LAN, MAN, WAN etc)
  - 1.7.3. Concept of E-mail / Internet / Extranet / Intranet, World Wide Web (WWW)
  - 1.7.4. Familiarity with internet browsers (e.g Internet explorer, Firefox, Opera, Safari, Google Chrome etc)
  - 1.7.5. Introduction to IP address, subnet mask and default gateway
  - 1.7.6. Introduction to Network Media, Topology and Protocol
  - 1.7.7. Setting Up Microsoft Network
  - 1.7.8. Dial-Up Networking

1.8. Number Systems

  - 1.8.1. Introduction to binary, octal, decimal and hexadecimal number systems

1.9. Introduction to ASCII and Unicode standards

## 2. Operating System

- 2.1. Introduction to Operating System

- 2.2. Types of Operating System
- 2.3. Functions of Operating Systems
- 2.4. Command line operation (e.g. copy command, move command, command to view and set different file attributes etc)
- 2.5. Windows
  - 2.5.1. Introduction to GUI
  - 2.5.2. Introduction of Windows Operating System
    - 2.5.2.1. Basic Windows Elements - Desktop, Taskbar, My Computer, Recycle Bin
    - 2.5.2.2. Starting and shutting down Windows
    - 2.5.2.3. File Management with Windows Explorer
    - 2.5.2.4. Windows applications: (e.g. Control Panel, Character Map, Paint etc)
    - 2.5.2.5. Finding files of folders and saving the result
    - 2.5.2.6. Starting a program by command line operation
    - 2.5.2.7. Changing window settings
      - 2.5.2.7.1. Adding/Removing programs
      - 2.5.2.7.2. Clearing the contents of document menu
      - 2.5.2.7.3. Customizing the taskbar
      - 2.5.2.7.4. Control panel items
    - 2.5.2.8. Creating shortcut (icons) on desktop
    - 2.5.2.9. System tools:- disk scanning, disk defragmenter, backup, restore, format

### **3. Word Processing**

- 3.1. Concept of Word Processing
- 3.2. Types of Word Processing
- 3.3. Introduction to Word Processor
  - 3.3.1. Creating, Saving and Opening the documents
  - 3.3.2. Elements of Word Processing Environment (Menu, Toolbars, Status bar, Rulers, Scrollbars)
  - 3.3.3. Copying, Moving, Deleting and Formatting Text (Font, Size, Color, Alignment, line & paragraph spacing)
  - 3.3.4. Finding and Replacing Text
  - 3.3.5. Familiar with Devnagari Fonts
  - 3.3.6. Creating lists with Bullets and Numbering
  - 3.3.7. Creating and Manipulating Tables
  - 3.3.8. Borders and Shading
  - 3.3.9. Use of Indentation and Tab Setting
  - 3.3.10. Creating Newspaper Style Documents Using Column
  - 3.3.11. Inserting Header, Footer, Footnotes, Endnotes, Page Numbers, File, Page break, Section break, Graphics, Pictures, Charts, Word Art, Symbols & Organization Chart
  - 3.3.12. Opening & Saving different types of document
  - 3.3.13. Changing Default settings
  - 3.3.14. Mail Merge
  - 3.3.15. AutoCorrect, Spelling and Grammar Checking, and Thesaurus
  - 3.3.16. Customizing menu & toolbars
  - 3.3.17. Security Technique of Documents

- 3.3.18. Master Document, Cross Reference, Index, Table of Content
- 3.3.19. Setting Page Layout, Previewing and Printing Documents

#### **4. Electronic Spreadsheet**

- 4.1. Concept of Electronic Spreadsheet
- 4.2. Types of Electronic Spreadsheet
- 4.3. Organization of Electronic Spreadsheet application (Cells, Rows, Columns, Worksheet, Workbook and Workspace)
- 4.4. Introduction to spreadsheet application
  - 4.4.1. Creating, Opening and Saving Work Book
  - 4.4.2. Elements of Electronic Spreadsheet Environment (Menu, Toolbars, Status bar, Rulers, Scrollbars)
  - 4.4.3. Editing, Copying, Moving, Deleting Cell Contents
  - 4.4.4. Familiar with Devnagari Fonts
  - 4.4.5. Formatting Cells (Font, Border, Pattern, Alignment, Number and Protection)
  - 4.4.6. Formatting Rows, Column and Sheets
  - 4.4.7. Using Formula - Relative Cell and Absolute Cell Reference
  - 4.4.8. Using basic Functions
  - 4.4.9. Generating Series
  - 4.4.10. Changing default options
  - 4.4.11. Sorting and Filtering Data
  - 4.4.12. Summarizing Data with Sub Totals
  - 4.4.13. Creating Chart
  - 4.4.14. Inserting Header and Footer
  - 4.4.15. Spell Checking
  - 4.4.16. Customizing Menu & Toolbars
  - 4.4.17. Importing from and Exporting into other Formats
  - 4.4.18. Pivot Table, Goal Seek, Scenario & Audit
  - 4.4.19. Page Setting, Previewing and Printing

#### **5. Database System**

- 5.1. Introduction to Data, Database and DBMS
- 5.2. Basic Concept of Tables, Fields, Records, Relationships and Indexing
- 5.3. Introduction to database application
  - 5.3.1. Data Types
  - 5.3.2. Creating, Modifying & Deleting Tables and Formatting & Validating Field Data
  - 5.3.3. Creating, Modifying, Deleting & Using Simple Queries
  - 5.3.4. Creating, Modifying & Deleting Forms/Reports/Macros

#### **6. Presentation System**

- 6.1. Introduction to presentation application
  - 6.1.1. Creating, Opening & Saving Slides
  - 6.1.2. Formatting Slides
  - 6.1.3. Slide Show
  - 6.1.4. Animation

6.1.5. Inserting Built-in picture, Picture, Table, Chart, Graphs, Organization Chart

## **7. Web page Designing**

7.1. Introduction to Web Page and CMS (Content Management System)

7.2. Introduction to HTML

    7.2.1. HTML document

    7.2.2. Tags

    7.2.3. Skeleton & Flesh

        7.2.3.1. Text

        7.2.3.2. Hyperlinks

        7.2.3.3. Images

        7.2.3.4. Lists & forms

        7.2.3.5. Tables

        7.2.3.6. Frames

## **8. Legislations and IT in Nepal**

8.1. नेपालको संविधान (भाग १ देखि ५ तथा अनुसूचीहरू) (The Constitution of Nepal (From Part 1 to 5 and Schedules))

8.2. स्थानीय सरकार सञ्चालन ऐन, २०७४ मा सूचना सञ्चार प्रविधि सम्बन्धी व्यवस्था (Local Government Operation Act, 2074 (Provisions related to ICT))

8.3. IT Policy of Nepal

8.4. Electronic Transaction Act, 2063 B.S.

## **9. Computer Networking**

9.1 Introduction to Networking

9.2 Types of Network (LAN, MAN, WAN etc.)

9.3 Concept of E-mail / Internet / Extranet, World Wide Web (WWW)

9.4 Familiarity with internet browser (example: Internet explorer, Chrome, Firefox, Opera, Safari etc.)

9.5 Introduction to IP address, subnet mask and default gateway

9.6 Introduction to Network Media, Topology and Protocol

9.7 Setting Up Microsoft Network

9.8 Dial-Up Networking